



Patient Responsibilities

Health Aid personnel have the right to expect from you and your caregivers, reasonable and responsible behavior, which takes into consideration the nature of your illness or predicament. **These responsibilities include, but are not limited to the following:**

1. To provide (to the best of your knowledge) accurate information about present medications and matters about your health and care.
2. To report unexpected or significant changes in your condition to the physician responsible for the management of your care while receiving homecare services.
3. To make it known whether you clearly understand the recommended course of action and what is expected from you.
4. To follow the treatment plan recommended by your physician and other members of your health care team.
5. To follow recommendations on written and oral instructions provided by Health Aid and/or manufacturers of equipment.
6. To notify Health Aid of Ohio when you are unable to keep a scheduled appointment.
7. To be responsible for your actions if you refuse homecare services, or when you do not follow the instructions of your physician and the professional staff of Health Aid of Ohio.
8. To assure that the financial obligations of your health care are fulfilled as promptly as possible.
9. To contact Health Aid of Ohio of any changes in your status including address, medical condition, hospitalization, admission to a long term care facility, etc.
10. To care for, use as instructed and return rental equipment in good condition, normal wear and tear excepted.
11. To pay for replacement costs of any equipment damaged, destroyed or lost due to misuse, abuse or neglect.
12. To understand that the term of all rentals shall repeat on the monthly anniversary date of the original rental date and that rental rates will be charged in one-month increments.
13. To contact Health Aid of Ohio if you acquire an infectious condition during the time that we are providing services.
14. To be considerate of the rights of Health Aid of Ohio personnel as well as respectful of our property.
15. To contact Health Aid of Ohio with any concerns regarding safety that involve Health Aid of Ohio staff.
16. To return paperwork provided with mail-order items.